Refund Policy

General

- To request a refund, please contact our Support team via the Support page in our app. Provide details of the ride and the issue encountered.
- Our team will review your case thoroughly. If we find that you were charged unfairly or incorrectly, we will issue a refund.

Timing:

- Once approved, refunds will be processed immediately but might take up to 5-7 business days to appear in your account, depending on your bank's processing time.

Errors and Overcharges:

- If you notice any errors or overcharges in your bill, please contact our Support team immediately. Once we verify the issue, we will refund the extra amount charged.

Please note that our refund policy is subject to changes, and we encourage all users to stay updated by regularly visiting our website and app. Your satisfaction is our priority, and we appreciate your understanding and cooperation.